

## **General Conditions of the Charter Contract – ANNEX (FLEX Plan) valid from 01.10.2023.**

### ***What is FLEX plan:***

FLEX plan is an optional surcharge to charter fee (onboard accommodation service) that allows the Charterer to cancel or change charter contract/reservation up to 30 days before the embarkation for no special reason.  
FLEX plan costs 10% of the final charter fee for the Charterer as per official Croatia Yachting price list valid at the moment of booking.

### ***How to purchase Croatia Yachting FLEX plan?***

This surcharge can only be purchased when creating a new contract/confirming new booking and cannot be added to already existing contract. When Charterer pays for FLEX Plan surcharge, contracted charter price changes and is considered to be charter fee increased for FLEX surcharge.

### ***What is payment plan scheduled for FLEX option?***

- 25% upon booking confirmation
- 25% till 31.01.2024.
- 50% the latest 31 day before the embarkation

For bookings confirmed after 15.01.2024. payment plan is the following:

- 50% upon booking confirmation
- 50% the latest 31 day before the embarkation

### ***What are special cancellation conditions for the clients who opt for FLEX plan?***

Up to 30 days prior to embarkation Charterer can for no special reason cancel their contract. In that particular case they can choose one of the following options:

- Reimbursement; in this particular case Charterer shall retain 15% (minimum 350 EUR) of the contracted price, due date for reimbursement is 180 days from the date of cancellation.
- reschedule contract for a future date with no extra charge; future date can take place during season 2024 and 2025 on any of the boats in Croatia Yachting fleet based in Croatia, depending on the availability. If the price of new contract is higher than the cancelled one the Charterer needs to pay the difference after the new booking confirmation is done. If the charter fee of the new contract is lower than the original one no additional payment by the Charterer has to be done, however the difference will not be refunded.
- a credit note that equals the amount already paid for the future charter; credit note can be used for booking any of the boats in Croatia Yachting fleet based in Croatia, depending on the availability.

For any other cancellation reason, standard Croatia Yachting Terms and Conditions will apply.